Local Government Intelligence & Analytics

Sustainable Councils Engaged Communities

Success through real time measurement and reporting.

The Local Government Intelligence and Analytics dashboard keeps track of vital information, giving you the ability to respond quickly, efficiently and more cost effectively.

DATACOM

Planning, monitoring and reporting plays a key role in the successful delivery of services for any organisation. Datacom's Local Government Intelligence and Analytics (LGIA) allows you to track and monitor your progress across a variety of datasets in real-time.

LGIA takes your council's data and sorts it into two key areas:
- Operational Performance - monitor your service level agreements with the community.
- Financial Performance and Reporting - analyse financial performance to budget and forecast.

Use these dashboards to help develop annual and long-term plans. The easy to use dashboards provide vital visibility of progress in each key area to equip you with actionable insights, allowing you to identify and rectify issues early.

LGIA real-time updates to any device, so if you are away from the office, you will be able to monitor your data and intervene more readily, saving time and money.

Why use Datacom's Local Government Intelligence and Analytics (LGIA)?

LGIA was designed and built in collaboration with local councils to meet their needs. Datacom can provide a tailored solution that streamlines the implementation process and directly integrates with your existing systems, so LGIA is up and running in a matter of months.

The out-of-the-box solution provides a library of reports and dashboards that councils can adopt or adapt, saving considerable time and effort. It also allows users to share information between councils and work collaboratively. Because LGIA interfaces with Microsoft, the solution is easy for everyone to use.

LGIA is customisable and can be adapted to include other performance areas that best suit your organisation. Datacom's experienced data analytics team are able to work with you to create a unique, customised solution.

Request a demo

If you'd like to see a demo, or want to find out more, contact Datacom now — we'd be delighted to hear from you.

Datacom LGIA Overview

Operational Performance Dashboards

LGIA provides clear information visualisation and monitoring of performance measures, so you can be sure your organisation is operating efficiently and effectively. The operational performance dashboard monitors your service-level agreements, performance measures, trends, opportunities and challenges related to areas, such as:

- Building consents
- Resource consents
- Animal registrations
- Premises, licenses and associated compliance
- Development activities
- Land supply

Financial Performance & Reporting Dashboards

Produce reports instantly to obtain increased visibility of financial performance and improve efficiency, transparency and accountability. With LGIA, councils are able to measure performance, predict the impact of changes and obtain insights in:

- Revenue e.g. rates income, water income, user fees and charges, and debtors
- Financial performance against annual plans
- Individual project financial plans
- Rates modelling

With over 5,200 people, and revenues of over $1.2 billion, Datacom is one of Australasia's largest professional IT services company. Datacom has extensive expertise in the operation of data centres, the provision of IT services, software engineering and application management, payroll and customer service design and operations.

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